

Appendix 2 – Food Safety Service Plan: Reactive Activity

| Reactive Tasks | Risk Monitoring | | | |
|---|----------------------------|----------------------|------------------------|------------|
| | Predicted Activity 2022-23 | Recorded activity Q3 | Total activity 2022-23 | RAG Status |
| Complaints and service requests about food and about/from food businesses | 550 | 102 | 364 | Green |
| FHRS re-score requests (low is good) | 30 | 3 | 18 | Green |
| Food, water and environmental samples taken | 25 | 10 | 115 | Green |
| Infectious disease control - notifications of food-borne/food poisoning illnesses (low is good) | 80 | 0 | 8 | Green |
| FSA food alerts for action | 2 | 2 | 14 | Green |